

# Privacy Policy Webble-Up

Last updated on: 09/06/2022

The purpose of this privacy policy is to inform you about the data we collect through Webble-Up (the "Platform"), why we collect it, whether it is shared with third parties, how long it is retained, which rights you have and how you can exercise your rights.

This policy no longer applies if you would surf to or are referred to third party websites or applications from the Platform (see II).

We reserve the right to modify this privacy policy should it become necessary. In the event of a change, you will always find the most recent information on this page.

## 1. Who are we?

DB VIDEO BV is the controller of the Platform and also the controller of the processing of your personal data, with registered office at Kontichsesteenweg 39, 2630 Aartselaar, Belgium with KBO number: 0463.556.169.

You can contact us through the following general coordinates:

Tel: +32 3 843 25 85

Email: [info@dbvideo.tv](mailto:info@dbvideo.tv)

We have appointed a Data Protection Officer ('DPO') within our organisation to deal with all privacy issues. You can reach this person at the following coordinates:

Tel: +32 3 843 25 85

Email: [dpo@dbvideo.tv](mailto:dpo@dbvideo.tv)

## 2. What personal data do we process?

We process the following personal data:

- Identification data: first name, surname, e-mail address, company you work for;
- Digital identification data: IP address, browser, location, operating system, data on device used and similar digital identifiers;
- Presence on and use of the Platform (chat logs, interactive inputs to polls, ratings, Q&As, voting, etc.);
- Video images: when using certain functionalities of the Platform.

We collect this personal data ourselves when you provide it to us directly by registering on and using the Platform, or by contacting us.

We may also receive your personal data from third parties when, for events on the Platform, registrations are organised through a third party and not by us (which is at the discretion of the organiser of an event organised through the Platform) or when an event organiser provides us with your personal data in order to send you an invitation.

It is also possible that third party controllers may obtain personal data from you through the Platform (we will not process your personal data at that time), in particular if you are referred to a third party as a result of using certain functionalities on the Platform (as is the case, for example, when using Mentimeter or Mollie). In such a case, this privacy policy will not apply, but the privacy policy of these third party controllers will apply.

### 3. Why are your personal data being processed?

We process the personal data mentioned above for the following reasons and on the legal basis indicated:

Purpose	Legal basis
- Enabling registration (private event) and operating the Platform for you	Performance of an agreement (providing you with access to and use of the Platform, including communication of an event on the Platform)
- Functioning of the optional features of the Platform	Consent
- Contacting us via contact form or support chat	Consent
- Analyses and statistics regarding the use of the Platform and interaction of users with the Platform	Legitimate interest

If we should further process your personal data for purposes other than those mentioned above, we will inform you beforehand.

### 4. Are your personal data shared with third parties?

Your personal data will never be sold or passed on to third parties for commercial purposes. We only process your personal data for the purposes indicated above.

The only ways in which your personal data may be transmitted to third parties are as follows:

- You give your prior express consent to this;
- There is a legal obligation for us to transfer the personal data in the context of e.g. (the prevention of) fraud or abuse;
- In case of transfer of our business activities to a third party;
- We use third parties to perform some of the data processing, in which case we ensure that these third parties also comply with this privacy policy;
- We share information with organisers of events on the Platform to enable them to monitor and evaluate the use of and interaction with the Platform during an event.

Specifically, your personal data will be shared or may be shared with the following third parties for the reasons indicated below:

(category of) third party	Reason
- Event organiser on platform	- Sharing statistics about Platform usage and interaction during an event
- Processor for polls/quiz (Typeform - Spain)	- Offering possibility to fill in polls/quiz
- Processor video networking (Whereby - Norway)	- Offering the possibility of video networking
- Processor chat service (Tawk To - United States)	- Enabling chat support
- Processor hosting (Digital Ocean - United States/EU data centre and AWS - United States/EU data centre)	- Hosting services for the Platform
- Processors Statistics (Vimeo, Dacast and Wowza - USA)	- Statistics when using the Platform

In certain cases, your personal data may therefore be transferred to a third country, in particular if one of our aforementioned partners is located outside the EEA or processes personal data outside the EEA. In this case, we will ensure that appropriate safeguards are put in place to guarantee the protection of your personal data.

## 5. How long will your personal data be kept?

Your personal data will not be kept longer than necessary.

This means that your personal data, which are linked to and processed in the context of an event, will be deleted from our files together with the event. The event will remain available for a maximum of 12 months after its organisation.

For personal data resulting from contact via our contact form, we also apply a retention period of 12 months.

General statistics, based on aggregated data and not intended to identify individuals, are retained for 5 years.

Regardless of the period for which we retain your personal data, we will also delete your personal data if you explicitly request us to do so using the contact details above and there are no reasons for us to refuse such a request.

## 6. What rights do you have?

You have several rights, which you can exercise by contacting us using the contact details above.

- Access to the personal data concerning you that are processed by us, if necessary correction of incorrect/incomplete personal data or deletion of personal data, as well as - in certain cases - restricting the processing of your personal data or objecting to it.
- The transfer of your personal data, when you have provided it to us, either by providing it to you in a readable form or by us transmitting it directly to the third party service provider designated by you, if possible.
- The withdrawal of a previously given consent to the processing of personal data.
- A right of objection for the processing operations carried out by us based on our legitimate interest.
- Submitting a complaint to the supervisory authority, inter alia if you are not satisfied with the handling of your query or complaint by us, using the following coordinates:

Gegevensbeschermingsautoriteit / Autorité de protection des données  
Drukpersstraat 35  
1000 Brussels  
+32 (0)2 274 48 00  
[contact@apd-gba.be](mailto:contact@apd-gba.be)

## 7. How can you exercise your rights?

You can contact us using the contact details above and we ask that you always contact us first if you have any questions or complaints.

We will then do our utmost to get back to you and find a solution.